

## Information for school groups

### GENERAL:

1. **Pre-registration:** Pre-registration is necessary, so that we can better coordinate groups. Send email to: [info@kletterzentrum-innsbruck.at](mailto:info@kletterzentrum-innsbruck.at)
2. **Registration:** The leader of the group is responsible for their pupils and confirms this via the "Registration form for climbing instructors and trainers". You can download the form, fill it out and bring it with you to save time at the cash desk. In addition, the climbing instructor must register as an individual using our computers on site.
3. **Costs:** Teachers who bring school groups to us as part of their class activities will receive a discounted entry for the duration of a regular gym session (usually around 2 hours). Please refer to our price list on the website ([kletterzentrum-innsbruck.at/en/preisliste-en/](https://kletterzentrum-innsbruck.at/en/preisliste-en/)) for rental and entry prices. Teachers have free entry during school classes.
4. **Payment:** In order to save time at the cash desk, we ask teachers to collect the correct amount for admission and for equipment rental from their pupils in advance, so that the required amount can be paid in one transaction.
5. **Entrance:** You will be given tickets, one for each pupil, that can be used to lock the changing room lockers. Pupils can only enter the climbing hall when accompanied by their teachers.
6. **Changing rooms:** Please make students aware that they should lock the changing room lockers with their tickets. We accept no liability for items left unattended!

### HOUSE RULES:

1. **Discipline and behaviour:** Please remember that we are a public climbing gym and not a private gym. Pay special attention that the noise level in your group is kept as low as possible and that the students do not leave their backpacks and bags lying around anywhere. Please use the shelves or the changing room lockers.
2. **Responsibility:** The teachers or leaders of school groups are responsible for ensuring that their pupils comply with our house rules and the general climbing rules. ([House rules](#), [Sicherheit](#)).

### SAFETY:

1. **Avoid fall spaces and landing areas:** Make sure that your pupils never go into the fall/landing areas of other climbers/boulderers or sit around, either in the bouldering room or in the climbing hall. Always look up! Walking around or playing games is therefore strictly prohibited for safety reasons!
2. **Safety Floor:** Make sure pupils place their bottles or other hard objects directly against the wall when belaying. There is a danger of tripping or injury!
3. **Bouldering:** Small children and beginners should not climb higher than the reach of their belayer/helper when "spotting".

## Information for training teams

### GENERAL:

- Closed areas / pre-registration:** Our climbing hall is the training centre for athletes from the national climbing association. This means that the [Austrian Climbing Association](#) and its trainers have the right to use the designated training areas exclusively for themselves. We ask that you take note of the reserved times! Outside the reserved times, other climbers are free to use these areas. The purchase of a ticket does not automatically entitle you to unrestricted use of all training areas! In order to avoid disappointment, we recommend that you contact the [Austrian Climbing Association](#) when planning your trip to Innsbruck and coordinate with them regarding any blocked times and/or blocked areas.
- Handling tickets for teams:** Every visitor to our climbing hall needs their own ticket. Groups can be registered, so that the processing of the registration and time at the cash desk is reduced. For this purpose, the team leader or trainer can download the "[Assuming liability for climbing instructors and trainers](#)", confirm the assumption of liability for their group and bring it along pre-filled. In addition, registration as an individual is required for the team manager / trainer on site.
- Costs:** We do not offer discounts for national teams or other training groups. For all athletes, trainers and supervisors, the regular admission [prices](#) apply, appropriate for their age.
- Payment:** The trainer declares the number of athletes, their ages and the number of additional supervisors and receives the corresponding number of tickets. We ask the trainers to pay collectively for the group. Tickets must be paid for on site (cash or card). It is not possible to issue tickets on account.
- Ticket controls:** A ticket must be presented whenever requested. Tickets are related to individuals or, in your case, to a group and may not be passed on. Abuse will be punished and can lead to the exclusion of the entire group from the climbing hall.
- Responsibility:** The trainer is responsible for ensuring that all athletes comply with our house rules and the general climbing rules in our climbing hall ([House rule](#), [Safety](#)). Here is a list of the most important points: